



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

	<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...								
Outpatient Services Oct	24	27	9	4	22	34	3	
<i>Total</i>	51		13		59			123
Crisis Services Oct	1	12	9	6	29	30	11	
<i>Total</i>	13		15		70			98
Unduplicated Persons...								
Served in Oct	200	257	86	54	313	432	91	
<i>Total</i>	457		140		836			1,433
Unduplicated Persons...								
Served Fiscal Year to Date	262	328	117	81	408	543	107	
<i>Total</i>	590		198		1,058			1,846
Identified As (YTD)...								
Male	284		92		523			899
Female	297		100		529			926
Non-Binary and Transgender	9		6		6			21
White	321		115		778			1,214
Hispanic	149		43		65			257
American Indian	43		12		61			116
Asian	5		2		10			17
African American	10		6		22			38
Other/Undisclosed	62		20		122			204

YTD Persons by location...	
Ukiah Area	1033
Willits Area	296
North County	56
Anderson Valley	18
North Coast	341
South Coast	38
OOC/OOS	64



Homeless....

RQMC Medi-Cal providers have provided 539 billable services to 119 unduplicated homeless clients in Oct. Fiscal Year to Date the providers have provided 1907 billable services to 194 unduplicated homeless clients.

WPC has served 39 homeless in Oct and 53 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
------	-------	-------	-------	-------	-------	-----	-------

Total Number of...

Crisis Line Contacts Oct	5	17	16	13	163	110	24	
Total	22		29		297			348

**There were 51 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	10	96	68	53	672	298	186	
Total	106		121		1,156			1,383

by reason for call YTD...	
Increase in Symptoms	310
Phone Support	564
Information Only	170
Suicidal ideation/Threat	192
Self-Injurious Behavior	8
Access to Services	99
Aggression towards Others	13
Resources/Linkages	27

Call from LEO to Crisis...		
AGENCY	Oct	YTD
MCSO:	13	45
CHP:	5	5
WPD:	0	9
FBPD	3	16
Jail/JH:	10	47
UPD:	3	41
Total:	34	163

by time of day YTD...	
08:00am-05:00pm	727
05:00pm-08:00am	656

Total Number of...

Emergency Crisis Assessments Oct	4	16	14	12	52	57	21	
Total	20		26		130			176

Emergency Crisis Assessments YTD	9	89	59	45	215	198	66	
Total	98		104		479			681



YTD by location...	
Ukiah Valley Medical Center	318
Crisis Center-Walk Ins	129
Mendocino Coast District Hospital	95
Howard Memorial Hospital	94
Jail	30
Juvenile Hall	8
Schools	0
Community	6
FQHCs	1

YTD by insurance...	
Medi-Cal/Partnership	454
Private	83
Medi/Medi	81
Medicare	27
Indigent	31
Consolidated	0
Private/Medi-Cal	3
VA	2

Children & Youth *Young Adult* *Adult & Older Adult System* *RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
------	-------	-------	-------	-------	-------	-----	-------

Total Number of...

Inpatient Hospitalizations Oct	1	6	4	7	13	8	3	
<i>Total</i>	7		11		24			42

Inpatient Hospitalizations YTD	1	34	20	22	67	42	11	
<i>Total</i>	35		42		120			197

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Oct	0	4	Oct	5	11.9%
YTD	6	14	YTD	13	6.6%

Days in the ER	0	1	2	3	4	5+	Unk
Oct	4	23	12	2	1	0	0
YTD	4	23	12	2	1	0	0
..by Hospita	0	1	2	3	4	5+	
AHUV	1	19	6	2	1	0	
Howard	2	2	2	0	0	0	
MCDH	1	2	4	0	0	0	

Number of hospitalitions	1	2	3	4	5	6+
YTD Number of unduplicated clients	148	15	5	1	0	0



YTD hospitalizations by location...	
Aurora- Santa Rosa**	17
Restpadd Redding/RedBluff**	56
St. Helena Napa/ Vallejo**	85
Sierra Vista Sacramento**	2
John Muir Walnut Creek	3
St Francis San Francisco	16
St Marys San Francisco**	1
Marin General**	1
Heritage Oaks Sacramento**	3
VA: Sacramento / PaloAlto / Fairfield / San Francisco	2
Other**	11

YTD hospitalizations by criteria...	
Danger to Self	96
Gravely Disabled	69
Danger to Others	0
Combination	32

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	Oct	YTD	Oct	YTD	Oct	YTD
Payor						
Mendo Medi-cal	26	133	24	98	2	35
Indigent	2	5	1	3	1	2
Other Payor	2	14	2	3	0	11
YTD hospitalizations where discharge was out of county or unknown:						36
YTD number who Declined a follow up appt:						48

Total Number of...

Full Service Partners Oct	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	25	59	8	13	9	114

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	1	25	60	8	16	13	123

Contract Usage as of 11/12/2020	Budgeted	YTD
Medi-Cal in County Services (60% FFP)	\$6,220,125.00	\$3,667,249.00
Medi-Cal RQMC Out of County Contracts	\$916,750.00	\$146,157.00
MHSA	\$571,335.00	\$332,497.00
Indigent RQMC Out of County Contracts	\$357,519.00	\$55,779.50
Medication Management	\$700,000.00	\$501,521.00

Estimated Expected FFP	Oct	YTD
Expected FFP	\$724,699.00	\$2,588,956.20



Services Provided						
Whole System of Care	Oct	Oct	Oct	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	121	27	134	450	127	602
*Case Management	380	213	1426	1305	746	5536
*Collateral	213	2	4	942	16	51
*Crisis	46	61	261	229	254	1093
*Family Therapy	101	1	2	403	1	12
*TFC	0			31		
*Group Therapy	9	0	0	27	0	0
*Group Rehab	92	49	82	262	126	160
*ICC	255	3		923	16	
*Individual Rehab	293	115	581	890	331	1946
*Individual Therapy	729	107	435	2765	454	1768
*IHBS	108	3		352	15	
*Psychiatric Services	57	36	334	231	170	1314
*Plan Development	102	9	97	387	69	377
*TBS	136			251		
Total	2,642	626	3,356	9,448	2,325	12,859
No Show Rate	4.5%			3.6%		
Average Cost Per Beneficiary	\$1,018	\$948	\$729	\$2,848	\$2,567	\$2,234

Count of Services by Area	Oct	Oct	Oct	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	54	0	10	136	2	36
South Coast	76	5	47	167	34	94
North Coast	106	39	512	749	283	2,274
North County	55	1	28	232	5	71
Ukiah	181	539	2,379	6,425	1,869	9,340
Willits	500	42	383	1,739	132	1,044

Meds Management	Oct	Oct	Oct	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	45	22	240	83	56	431
Fort Bragg Unduplicated Clients	12	7	57	13	16	111
Ukiah Services	91	32	440	345	163	1594
Fort Bragg Services	17	16	112	56	83	488